

**RETURN FORM**

In order to process your request as soon as possible, please fill in the information below:

Country: \_\_\_\_\_  
First name/Name: \_\_\_\_\_  
Email address: \_\_\_\_\_  
Order number: \_\_\_\_\_  
Order date: \_\_\_\_\_  
Relevant article reference: \_\_\_\_\_  
Relevant article designation: \_\_\_\_\_

Specify the problem encountered:

- The product was broken/damaged when I received it
- The product has a manufacturing defect
- I did not order this product
- The parcel is not complete
- The size of the product does not fit
- The product does not work
- The product is broken and / or damaged due to abnormal wear
- I am not satisfied with the product
- Other: \_\_\_\_\_

You would like to:

- Be refund of one or all the ordered products
- Exchange/Repair one of all the ordered

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date and sign:

## Further information

- Paste on the parcel the label embedded in this mail
- Do not forget to enclose this return form in the parcel
- Include in the return parcel a copy of the delivery note (if possible)

Order no.: \_\_\_\_\_

Call form no: \_\_\_\_\_

### Instructions

For broken or damaged products, please attach to the claim form a photo showing the deterioration.

You might need to return the product. In this case send to:

Publidispatch  
ZI de Moimont 2  
2 Rue Eugene Pottier  
95670 Marly la Ville  
France

1. Return in their original packaging (eg watches in their case)
2. Enclosed with the invoice and a copy of the claim form